



HARRISON COUNTY ENVIRONMENTAL HEALTH
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February 9, 2010

Dear Jon and Fred, as you know Harrison County has been using the SAFE™ Program Agency Edition for over four years now. It seems each version of the SAFE™ Program just gets better and better. Not only has it been a blessing to us in being able to track and keep an account of all our systems in Harrison County but it also helps us answer question from homeowners and installers.

The latest update has not only increased our productivity in handling the financial aspect of what we do but also the data entry time has decreased. This has freed us up to do more of the necessary chores that we are sometimes pressed to find time for. Each time we have had a problem or did not know how to do something in SAFE™, help was just a phone call away. The support we have received has been first class. I would recommend the SAFE™ Program, and I do, to each installer and agency we deal with.

Some of the installers we deal with here do not have computers and the SAFE™ Program helps us help them. It only takes a few moments for us to look up and tell one of the installers what is due and the dates when they are due. Our agency does follow the rules in regards to enforcement of contracts and complaints. The SAFE™ Program is indispensable to us in keeping accurate records and documents required by our court system.

I just want to thank you Jon, and your father Fred, for all that you have done for our industry and us here in Harrison County. I hope you keep up the excellent work for we need more companies in Texas with your skills and integrity doing business here.

Sincerely Yours,

Michael G. Tramel
Designate Representative
Harrison County Environmental Health